START USER AGREEMENT

Version dated June 30, 2023

This User Agreement (hereinafter - the "Agreement") regulates the relations between you (hereinafter - the "User") and DIGITAL PLATFORMS TECHNOLOGY LLC (hereinafter - the "Administrator") on use of "START" service.

The Agreement sets out the general terms of use of the Service.

In case of disagreement with any terms of the Agreement, the User shall immediately terminate using the Service in any form.

The current version of the Agreement is available on the web page: https://start.film/en/legal/terms of use.

The following shall be an integral part of the Agreement:

- Privacy policy posted on the web page: https://start.film/en/legal/privacy policy (hereinafter the "Privacy Policy"),
- The cookies policy posted on the web page: https://start.film/en/legal/cookies_policy (hereinafter the "Cookies Policy").

Some clauses of the Agreement apply depending on the available functionality of the Service. The available functionality of the Service may differ depending on the method of purchasing a subscription, the device used, and the territory.

1. TERMS AND DEFINITIONS

Auto-renewal - automatic debiting of funds for the Subscription for a next period after the end of the previous Subscription period or Trial Subscription. Debiting takes place on the day of the first Subscription. Auto-renewal is enabled automatically when you sign up for your first Subscription or Trial Subscription. The next Subscription period is equal to the period of the previous Subscription. With a Trial Subscription, the next Subscription period makes 30 days.

Authorization - process of the User's obtaining access to the Service, in which the correctness of the Login and Password entered by him or the correctness of the data entered by the User of the other services account is verified (if applicable).

Acceptance – Registration of the User in the Service, as well as the fact of the User's use of the Service in case if the Service is accessed without Registration. The fact of the User's use of the Service on the Partners' resources is also full and unconditional Acceptance of the Agreement.

Day - a calendar day, a period of time lasting twenty four hours.

Content – audiovisual works, the rights to use which are held by the Administrator in accordance with the terms of contracts with the licensors, access to which is granted to Users using the functionality of the Service and when subscribing. To avoid doubts, trailers are not included in the concept of Content. Without a Subscription, Users can access the first series of some serials in the "Serial" section.

Month - a period of time lasting thirty days.

Login – a valid email address or mobile phone number (unless the terms on which the Partner Service is rendered provide for otherwise) specified by the User during registration in the Service for the purpose of further identification of the User. Use of a mobile phone number as a Login may be restricted/unavailable in some territories.

Password - a combination of at least 6 (six) Latin characters created by the User during Registration (unless the terms on which the Partner Service is rendered provide for otherwise) and kept secret by him from third parties. The Username and Password are used by the User on the Service in order to gain access to the User account.

Partner – the Administrator's partner, including, but not limited to, telecom operators, OTT services (over-the-top) and manufacturers of Users' devices.

Partner Service - Subscription implemented by the Administrator jointly and/or through the Administrator's Partners.

The list of Content units available to the User of such an Partner Service, its name on the Partners' resources, the cost and payment procedure and/or other properties may differ from the terms of Subscription directly on the Service.

For the avoidance of doubts, a User who got access to the Partner Service is considered a User for the purposes of the Agreement, with respect to clause 2.1, sections 12 and 14. The Administrator is not responsible to the User for the content, legality, reliability of the information posted on the Partners' resources.

Subscription – the right granted to the User to access the Content for a certain fee and/or on certain conditions and for a certain time on conditions of the Agreement.

User - an individual who reached the age of majority, performs and has access to the Service via Internet, and who accepted the Agreement.

Promocode - a unique combination of letters and/or numbers that certifies the right of the Promocode holder to get a Subscription during the validity period of the Promocode without charging a fee or at a reduced price.

Registration - a process including creation of an Account by the User's filling out and/or sending a registration form on the Service by specifying the necessary information, including Login and Password, or using other service account data as a Login and Password (if applicable). In case of Registration by creating a Password linked to the User's mobile phone number, a message with a confirmation code is sent to the specified mobile phone number, which must be entered to complete Registration.

Service - START Next International platform united by START brand, which is a set of hardware and software, through which the User gets the opportunity to access Content, including through the interfaces of Partners on the basis of a Subscription.

Territory – worldwide territory, taking into account possible geographical restrictions on individual Content units.

Account (Profile) - a special subsection of the Service, which includes information required for User identification and information for Authorization, through which the User uses the Service and interacts with the Administrator.

2. SUBJECT OF THE AGREEMENT

- 2.1. The Administrator grants access to the Service to the User, including through the interfaces of the Administrator's Partners, provided that the User complies with the terms of the Agreement. In case of discrepancies with the terms of the Partners, the terms of the Agreement shall prevail for the purposes of regulation of the terms of use of the Service.
- 2.2. The Administrator reserves the right to amend and (or) supplement the Agreement unilaterally, hereby the User is considered duly notified when the amended version of the Agreement is published in Internet at: https://start.film/legal/terms of use.
- 2.3. By registering, the User agrees to receive messages, phone calls containing organizational, technical or other information on the Service, as well as information materials from the Administrator, on placement of new Content, selections of thematic Content, appearance of special offers, promotions, as well as other information related to the Service. More detailed information on mailings and refusal to receive them is posted in the Privacy Policy.
- 2.4. By accepting the Agreement, the User agrees to collection and use of information on the User by the Administrator, in the scope, by the methods and for the purposes described in the Privacy Policy.

3. USER ACCOUNT

3.1. After registration in the Service, the User gets access to his Account.

- 3.2. Using the Account, the User can:
- 3.2.1. Fill his profile with information on himself. Hereby in order to change his data, the User must contact the technical support service in accordance with the contact details specified in the "Contacts" section on the website https://start.film;
- 3.2.2. Control the validity of the Subscription, payment deadlines, as well as the history of payments and Content viewing;
- 3.2.3. Control the correctness of the linked bank card by displaying the "mask" of such a card, i.e. the last four digits of its number;
- 3.2.4. Specify information on the date of the next Subscription fee charge;
- 3.2.5. Perform other actions described in the Agreement.
- 3.3. In case of loss of information and /or inability to log in to his Account, the User can restore it through the access recovery tool by entering his Login, to which an email (message) with a link to restore the password will be automatically sent. The user can also contact the support service at support@start.film.

4. SUBSCRIPTION

- 4.1. The subscription is provided to the User on condition of its payment and/or registration.
- 4.2. All issues concerning getting access to Internet, purchase and adjustment of the appropriate equipment and software products for this shall be solved by the User independently and shall not fall within the scope of the Agreement.
- 4.3. According to the terms and conditions of the Agreement the User and the Administrator confirm and agree that access to the Content is considered granted at the moment of payment and /or Subscription by the User and / or signing up for the Trial Period. Access to the Content is considered to be granted by the Administrator properly and in full, regardless of the fact of the User's use of the specified access to the Content.
- 4.4. After the Subscription period expires, the Content becomes unavailable to the User.
- 4.5. By paying for a Subscription, the User confirms that the technical characteristics of the hardware and software used by him comply with the technical requirements necessary for viewing Content.
- 4.6. In case if the User's hardware does not support the Content format according to clause 13.2 of the Agreement, the Administrator shall not bear any obligations on reimbursement of the User for the cost of the paid Subscription.
- 4.7. The procedure of registration and payment of Subscription in the interfaces of the Partners' resources (services) is established by the respective rules posted on the resources (services) of the respective Partners.
- 4.8. The Administrator has the right to refuse the User to provide a Subscription at any time, for example, in case of violation of the terms and conditions of the Agreement.

5. PAYMENT

- 5.1. The cost and the terms and conditions of Subscriptions are indicated on the Subscription screens on the Service, as well as:
- o in the settings of the User's profile (account) on the site https://start.film, in START mobile applications for iOS and Android operating systems, in SMART TV applications, if applicable;
- o on cards sold through retail networks, in the interfaces of Partner services, on the websites of loyalty programs of the banks with which the Administrator concluded respective contracts.
- The Subscription cost can differ depending on the method of purchase and the territory.
- 5.2. The Administrator shall not be responsible to the User for debiting funds, canceling and/or changing Subscription made by mobile app stores (for example, Apple App Store, Google Play).
- 5.3. Information on the date of the next debiting of the Subscription cost is indicated in the "Subscription" section in the User Account in the Service.

- 5.4. All payments made by Users to the Administrator under the Agreement include all applicable taxes.
- 5.5. User payments for Subscription are accepted in accordance with the rules of International Payment Systems and PCI-DSS certification.
- 5.6. Depending on the User's hardware, the Administrator offers the following Subscription payment methods to the User in the Service by means of bank cards of international payment systems (please note that the card number must contain only 16 characters).
- 5.7. Payment methods can differ depending on the territory of use of the Service, as well as in various interfaces of the Service, including the interfaces of Partners.
- 5.8. The Administrator shall not be responsible for non-receipt or delay in receipt of funds for the reasons beyond its control, including failures in operation of payment systems, payment gateways, banks and other persons involved in the payment process.
- 5.9. The User's obligation to pay for the Subscription is considered fulfilled after the Administrator receives the appropriate confirmation from the payment operator and/or other person engaged by the Administrator for the purposes of payment processing.
- 5.10. In order to verify the authenticity of the bank card data specified by the User for the purpose of subscribing, the issuing bank can reserve funds held in the User's respective bank accounts with the bank for the amount not exceeding 1 (one) US Dollar (verification).
- 5.11. After successful authentication of the bank card data by the issuing bank, the User's bank card is considered linked. The amount reserved when verifying the authenticity of the bank card is unblocked within the period determined by the issuing bank and does not depend on the Administrator.
- 5.12. In case of loss / replacement of the bank card and in case if the User intends to continue using the Subscription, the User shall pass verification of the new bank card. The User's statement about loss of the bank card received by the Administrator to the e-mail address shall be the ground for suspension of operations on Auto-Renewal of Subscriptions on the lost bank card.
- 5.12.1. After repeated verification of the bank card specified earlier and/or verification of a new bank card, the current User (including the User who was previously granted Trial access to the Service) will not be granted a new Trial Period (Section 9 of the Agreement).
- 5.13. If on the last day of the paid subscription period there are not enough funds on the bank card linked to the User's account to pay for the next subscription period, the Administrator has the right to suspend the Subscription from the day following the last day of the paid period.
- 5.14. The commission of the payment operator, as well as other persons involved in the Subscription payment process, is paid by the User independently and at his own expense.
- 5.15. All payments made by the User to the Administrator shall not include the cost of the Internet or data traffic. The User's Internet service provider or mobile operator may charge for the amount of data traffic according to their tariffs.
- 5.16. The Subscription price can be changed by the Administrator unilaterally by amending the Agreement and/or the information on the Subscription screens on the Service, in the settings of the User's profile (account), in the START mobile applications for iOS and Android operating systems.

6. PROMOTIONS

- 6.1. If the Administrator conducts promotions, the Subscription cost may be changed.
- 6.2. The subscription price, according to the promotion, is preserved only for the duration of this Administrator's promotion.
- 6.3. After expiration of the promotional period, the Subscription cost is determined according to the prices indicated on the subscription screens in accordance with clause 5.1. of the Agreement.
- 6.4. If the User does not disable Auto-Renewal, funds for the Subscription shall be debited after expiration of the promotion period at the prices indicated on the Subscription screens in accordance with clause 5.1. of the Agreement.

- 6.5. A specific advertising campaign may provide for the User's mandatory indication of the data of his valid bank card.
- 6.6. Access to the Service can be provided by activating a Promocode. When a User pays for a Subscription using a Promocode provided by the Administrator within promotions, the money received for the Subscription is non-refundable.
- 6.7. In order to encourage consumer demand for registration and use of Subscriptions, the Administrator or Partner may grant an opportunity to Users to purchase Subscriptions on special conditions.

7. RETURN OF PAYMENT

- 7.1. In case of erroneous debiting of funds, the User can contact the technical support service at: support@start.film or perform the actions prescribed by the terms on which the Partner Service is provided.
- 7.2. The funds shall be returned to the bank card from which the payment was made, based on the written request of the User and confirmation of the fact of payment made, within no more than 60 (sixty) calendar days after the date of the request. The conditions on which the Partner Service is rendered may provide for a different procedure of the User's actions and other terms and conditions of return, and the Service Administrator shall not be responsible for return within the Partner Service.
- 7.3. Funds for the paid Subscription period shall not be returned if:
- The User stops using the Service, having a paid Subscription;
- technical characteristics of hardware and/or software used by the User does not meet the technical requirements of the Service established by the Agreement;
- access to the Content is terminated due to expiration of the Administrator's rights to use the Content;
- The User violates the terms and conditions of the Agreement.

8. AUTO-RENEWAL OF SUBSCRIPTION

- 8.1. Auto-renewal of the Subscription is carried out by automatic debiting of funds from the User's bank account in accordance with the terms and conditions of the bank and/or payment system, subject to availability of funds in such an account.
- 8.2. The User agrees to a contractual debiting of funds by his servicing bank from his bank account at the end of the trial period (Section 9 of the Agreement) when subscribing.
- 8.3. If there are no funds in the User's bank account at the time of automatic debiting, automatic debiting can be repeated until the funds are successfully debited within up to 60 (sixty) calendar days after the date of the first attempt of such automatic debiting.
- 8.4. The User can disable Auto-Renewal at any time in the Account settings in accordance with the procedure specified in the Service.
- 8.5. In case of access to the Content via iTunes, the subscription cancellation terms available at: https://support.apple.com/en-en/HT202039 shall be applied. In case of access to the Content via GooglePlay, the subscription cancellation terms available at: https://support.google.com/googleplay/answer/2476088?co=GENIE.Platform%3Dandroid&hl=e n shall be applied.

9. TRIAL PERIOD

9.1. The Administrator has the right to grant new Users a free trial period of access to the Service lasting 7 (seven) calendar days, or 168 (one hundred and sixty-eight) hours. The trial period shall be counted from the date of verification of the User's bank card in the Service, i.e. receipt of confirmation by the Administrator from the Payment Operator in accordance with its data.

For the purposes of the Agreement, a User using a new Username is considered new. In case of access to the Content via the Partners' interface (-s), the trial period shall be counted from the date of verification of the User's mobile phone number in the Service.

- 9.2. When a new User applies a Promocode, a trial period is not provided.
- 9.3. Within the marketing activities (promotions, etc.) the Administrator has the right to grant trial access to the Service to the User for the duration of such activities. Hereby the Administrator independently determines the amount of Content to which access is granted within these activities, as well as other terms and conditions for the User to get such access (for example, Registration in the Service or execution other actions by the User).
- 9.4. Upon receipt and registration of the trial period of access to the Service, Auto-Renewal is activated automatically.
- 9.5. When subscribing through the Partners, the duration of the Trial Period may differ from the period specified in clause 9.1 of the Agreement.

10. RIGHTS AND OBLIGATIONS OF THE PARTIES

- 10.1. User's Rights:
- 10.1.1. Use all the functional opportunities provided by the Service to the full extent, subject to payment and/or execution of Subscription.
- 10.2. User's obligations:
- 10.2.1. Comply with the terms and conditions of the Agreement;
- 10.2.2. Comply with the norms of legislation and international law, as well as the rights and legitimate interests of the Administrator and right holders of the Content;
- 10.2.3. Refrain from execution of actions aimed at destabilization of operation of the Service, attempts of unauthorized access to the Service, results of intellectual activity posted on it, undermining of the reputation of the Service or brand, organization of a DDoS attack, as well as from execution of any other actions that violate the rights of the Administrator and/or third parties; 10.2.4. Take appropriate measures to ensure safety of its Account, Login and Password. The User shall be responsible for all actions performed on the Service under his Account (Login and Password). The User shall immediately notify the Administrator of any cases of access to the Service by third parties under the User Account. The User may not transfer, assign, sell, transfer for use, etc. the Account on the Service to third parties without prior consent of the Administrator; 10.2.5. Provide reliable information when registering a User Account and maintain the relevance of the provided data during the entire period of use of the Service.
- 10.2.6. The User has the right to create multiple Accounts, taking into account that creation of more than one Account for one email address or one mobile phone number (Login) shall not be allowed;
- 10.2.7. Not post information on the Service, dissemination of which is prohibited or restricted by law. In case of violation of the specified obligation, the Administrator has the right to delete such information without consent and notification of the User;
- 10.2.8. Not carry out actions aimed at gaining access to the Account of third parties by selecting a username and password, hacking or other actions;
- 10.2.9. Monitor amendments in the terms and conditions of the Agreement independently;
- 10.2.10. Not post advertising information in its comments without the Administrator's prior written consent or not use the Service to advertise or otherwise promote sale of any goods and/or services in any other way not agreed with the Administrator;
- 10.2.10. Refrain from posting information in text or any other form that humiliates honor and dignity, violates the rights and freedoms of other Users and/or third parties, incites interreligious, interracial, interethnic hostility, contains obscene language, knowingly untrue information and information that discredits the honor and dignity, violates the intellectual property rights of third parties or violates the terms and conditions of the Agreement or legislation in any other way;

- 10.2.11. Use a bank card he holds and in respect of which there is a corresponding agreement between the bank and the User. If the User intentionally uses a bank card of other person, he shall be solely responsible for the damage that was / can be inflicted to the lawful owner of the specified card as a result of the above actions of the User.
- 10.2.12. Not amend, copy, erase, save, download, distribute, transmit, sell, "post" or otherwise use the Information posted on the site https://start.film (with exception of the information that was legally posted on the Site by the User himself) without the prior permission of the Administrator.
- 10.2.13. An individual who did not reach the age of majority in his jurisdiction shall refrain from Acceptance of the Agreement. At the time of the User's access to the Service, the Administrator cannot verify his age, and therefore shall not be responsible to the User for the ability to get access to the respective Content.
- 10.3. Administrator's rights:
- 10.3.1. The Administrator has the right to determine (change) the composition of the Service, including replace the Content available in the Service, the structure and appearance of the Service, to permit and restrict access to the Service in accordance with the Agreement;
- 10.3.2. The Administrator has the right to resolve issues related to the commercial use of the Service, in particular questions on the possibility of advertisement placement on the Service, participation in partner programs, etc.;
- 10.3.3. In case of violation of the terms and conditions of the Agreement by the User, the Administrator has the right to suspend, restrict or terminate such User's access to all or any of the sections of the Service unilaterally, as well as block the possibility of using the Service (block Authorization and/or IP addresses, specific User's device), its functionality (completely or partially) for Users at any time, with or without prior notice, without being responsible for any harm that may be inflicted to the User by such action (including terminate the Agreement in full by deleting the User account from the Service);
- 10.3.4. The Administrator has the right to place advertising and/or other information in any section of the Service;
- 10.3.5. The Administrator has the right to apply any legal actions in order to prevent unauthorized access to the Service, the Content posted on it, destabilization of the Service and other actions that violate the rights and legitimate interests of the Administrator and/or the right holders of the Content;
- 10.3.6. The Administrator has the right, at his own discretion, regardless of the User's notification, to amend or delete any information materials posted by the User, comments, etc. Hereby the Administrator shall not be responsible for any damage that may be caused to the User by such an action;
- 10.3.7. The Administrator has the right to provide for loyalty programs, promotional, as well as incentive offers for Users, more detailed information on which can be found in the Service interface and/or User account;
- 10.3.8. Incentive offers within the loyalty program can be from both the Administrator and third parties, hereby responsibility for the quality, opportunities and availability of incentive offers of third parties shall be solely borne by such third parties;
- 10.3.9. The Administrator reserves the right, at his discretion, to change and supplement the terms and conditions of loyalty programs, requirements to access to the Service, etc. at any time without any notification to the User;
- 10.3.10. The Administrator has the right to engaged any third parties into fulfillment of obligations under the Agreement without \consent of the User;
- 10.3.11. The Administrator has the right to bring certain units of Content (at his discretion) to the public on the Service without charging a fee (subscription fee) for advertising (promotional) purposes.
- 10.4. Administrator's obligations:
- 10.4.1. Ensure the technical possibility for the User to get access to the Service within the Territory, in accordance with the procedure determined by the Agreement;

11. USER'S REPRESENTATIONS AND RESPONSIBILITY

- 11.1. The User confirms that at the moment of Acceptance of the Agreement he reached the age of majority.
- 11.2. The User guarantees that when using the Service, he does not and will not perform any actions aimed at bypassing technical means of protection against unauthorized use of the Service, viewing, copying Content, in particular, the system of territorial restriction of access to viewing Content by IP addresses, as well as any other actions aimed at change of functional characteristics, destabilization of the Service.
- 11.3. The User shall be fully liable for his actions in connection with posting of comments and shall settle disputes, claims, demands of third parties submitted in this regard, by himself and at his own expense. If the Administrator is held liable for posting comments or other information by the User, the Administrator has the right to take actions to establish location and search the User for indictment of such a User as a co-defendant and/or compensation for the inflicted damage by himself or with the help of third parties.
- 11.4. The User shall reimburse the Administrator for any losses incurred by the Administrator in connection with the User's use of the Service and/or the User's violation of the Agreement and/or the rights (including exclusive rights) of third parties.
- 11.5. Any obligation of the User not to perform any action shall include an obligation not to allow such an action to be performed.

12. LIMITATION OF ADMINISTRATOR'S LIABILITY

- 12.1. Access to the Service is provided to the User on an "AS IS" basis, in the form in which it exists, and the Administrator makes no guarantees or representations regarding its use or functioning.
- 12.2. The Administrator is not responsible for any errors, omissions, interruptions, deletion, defects, delay in processing or transmitting data, communication line failure, theft, destruction or unauthorized access by third parties to the results of intellectual activity posted on the Service. The Administrator is not responsible for any technical failures or other problems of any telephone networks or services, computer systems, servers or providers, computer or telephone equipment, software, failures of email services or scripts for technical reasons. The Administrator is not responsible either for the compliance of the Service in general or its parts (services) with the expectations of Users, error-free and uninterrupted operation of the Service, termination of User's access to the Service and the results of intellectual activity posted on the Service, safety of the User's login and password ensuring access to individual services, losses incurred by Users for the reasons related to technical failures of hardware or software.
- 12.3. The Administrator is not responsible for any damage to the User's or other person's devices, mobile devices, any other hardware or software caused by or related to use of the Service.
- 12.4. Under no circumstances shall the Administrator be liable to the User or any third parties for any direct, indirect, unintentional damage, including lost profits or lost data, damage to honor, dignity or business reputation caused in connection with use of the Service or the results of intellectual activity posted on the Service. In any case, the User agrees that the amount of damages reimbursed by the Administrator to the User for any violations related to use of the Service or the Agreement is limited by the Parties to the amount of 10 (ten) US Dollar.
- 12.5. The Administrator is not responsible to the User or any third parties for:
- 12.5.1. actions of other Users on the Service;
- 12.5.2. content and reliability of the information used/received by the User in the Service;
- 12.5.3. accuracy of the advertising information used/received by the User on the Service, and the quality of the goods/works/services advertised in it; and

- 12.5.4. for the consequences of application of the information used/received by the User in the Service;
- 12.5.5. for the User's receipt of the slip when hiding his email address upon registration on the Service via social networks, the User's Google account.
- 12.6. The Administrator is not responsible for the impossibility of storage, inaccuracy, incorrect or untimely provision of any data and information.
- 12.7. The Administrator does not provide any guarantees and representation on the circumstances, which means the following:
- 12.7.1. The Administrator does not guarantee that the Content will meet the User's requirements; that the Content will be provided continuously, quickly, reliably and without errors; that the quality of any Content will meet the User's expectations;
- 12.7.2. The Administrator is not responsible for any direct and/or indirect damages that occurred due to use of the Content or inability to access the Content; unauthorized access to the User's communications; statements or behavior of any third party on the Service.
- 12.7.3. In case of presentation of claims by third parties to the Administrator related to the User's use of the Service, the User shall settle the specified claims with third parties by himself and at his expense, holding the Administrator harmless against possible losses and proceedings.
- 12.7.4. The Service can contain links to other Internet resources. The User acknowledges and agrees that the Administrator does not control and is not responsible for availability of these resources and for their content, as well as for any consequences related to use of these resources. Any clicks on links by the User shall be made by the latter at his own risk.

13. TECHNICAL REQUIREMENTS

- 13.1. The User confirms and agrees that the Service can be unavailable (have limited functionality) when using devices that do not meet the technical requirements, as well as if there are other restrictions provided for by the Administrator.
- 13.2. The quality of Content viewing and Service operation depends on the Internet speed and other criteria, including the model of the User's device used.
- 13.3. The Administrator takes all actions within its control to ensure smooth operation of the Service, but is not responsible for interruptions in its operation (including emergency, preventive ones), for insufficient quality or speed of data provision, for complete or partial loss of any data posted on the Service, or for infliction of any other losses, which arose or may arise when using the Service.

14. INTELLECTUAL PROPERTY

- 14.1. All the results of intellectual activity used and posted on the Service (including elements of the visual design of the Service, symbols, texts, graphic images, illustrations, photos, videos, programs, music, and other objects), as well as the Service itself, are the intellectual property of their lawful owners and are protected in accordance with the intellectual property law, as well as the respective international treaties.
- 14.2. Access to the results of intellectual activity posted on the Service is provided by the Administrator exclusively for personal non-commercial use by the User in order to review them exclusively through the Service, without the right to reproduce (except for copying / downloading to temporary memory (cache) of a certain type of device) the specified results of intellectual activity in the memory of Users' devices, as well as without the right to other use of the specified results of intellectual activity not indicated in the Agreement, including sale, modification, distribution completely or partially, communication to the public and/or public performance, etc.
- 14.3. Any actions of the User aimed at bypassing technical means of protection under this Agreement, in order to gain access to viewing Content, are copyright infringement, and the User shall bear responsibility, provided for by the legislation and international law for such actions.

- 14.4. If the Content or other information provided in the Service is communicated to the public and/or performed publicly, for example, in entertainment venues and leisure venues, the organizers of such public performance and communication to the public shall bear responsibility and resolve the claims of the copyright holders and/or third parties related to such use by themselves.
- 14.5. Any use of the results of intellectual activity posted on the Service without the permit of the Administrator or the lawful owner of the corresponding results of intellectual activity is illegal and may serve as a reason for legal proceedings and bringing the violators to responsibility in accordance with applicable legislation and international law.

15. FINAL PROVISIONS. CANCELLATION OF SUBSCRIPTION AND TERMINATION OF THE AGREEMENT

- 15.1. The headings in the Agreement are provided for convenience and do not affect the interpretation of the content of the articles of the Agreement.
- 15.2. All terms that are capitalized in the text of the Agreement have the meanings that are given to them in this Agreement, and their meanings are extended to all forms of both singular and plural. The words "including" and "including but not limited to" also imply the concept of "without limitations".
- 15.3. The Agreement is concluded for an indefinite period and extends to Users after acceptance of the Agreement.
- 15.4. The Administrator reserves the right, without prior notice, as well as without any obligations to the User (except for the obligation to return to the User the part of the Subscription amount paid by him in proportion to the period of time to its end, which was not provided to the User in connection with the termination of the Service), to change or terminate the operation of the Service and/ or access to the Content, as well as change the terms of access to the Content and the terms of its placement by publishing on the Service.
- 15.5. If, for some or other reasons, any of the terms and conditions of the Agreement are invalid or unenforceable, this does not affect the validity or enforceability of the remaining terms and conditions of the Agreement.
- 15.6. If the User wishes to terminate the Agreement with the Administrator, delete his Account and withdraw his consent for processing of personal data, then it is required to contact the technical support service at: support@start.film.

If you are a registered User and use the Service via the START mobile application for iOS operating systems, you can use the "Delete Account" button in the Account Settings section.

The User may not assign or transfer the rights and obligations under the Agreement completely or partially without the prior written permit of the Administrator.

16. DISPUTE RESOLUTION

- 16.1. All of the disputes arising out of or in connection with this agreement shall be settled through negotiations. Should the negotiations fail, the disputes will be resolved by the Arbitration Institution at the Chamber of Commerce and Industry of Republic of Armenia under the rules of the latter. The number of arbitrators shall be three. The language of arbitral proceedings shall be Armenian. The seat of arbitration shall be Yerevan. The disputes shall be settled based upon the requirements of substantive laws of Republic of Armenia.
- 16.2. The Parties agreed that compliance with the pre-trial claim procedure for dispute settlement is mandatory when the Parties apply to the judicial authorities. The response time to the claim shall not exceed 10 (ten) working days.
- 16.3. Disputes cannot be consolidated without written consent of all parties. No decision or ruling of the court or the arbitrator shall be prejudicial in respect of issues or claims on any disputes with the persons who are not the stated parties to such proceedings.